

Annexure A
Escalation Matrix: NSE

Details of	Contact Person	Address	Contact No / Working Hours	Email Id
Customer care	MSP. Prabhakaran	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 - Working Hours 10.00 am to 5.00pm	mpprabhakar@unificap.com
Head of Customer care	Mr. T E Govindarajan	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 Working Hours 10.00 am to 5.00pm	teg@unificap.com
Compliance Officer	Mr. Nishanth Sekar	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 Working Hours 10.00 am to 5.00pm	nishanth@unificap.com
CEO	Mr. K Sarath Reddy	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 Working Hours 10.00 am to 5.00pm	sarath@unificap.com

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI at <https://scores.gov.in/scores/Welcome.html>

Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.