

**Annexure A**  
**Escalation Matrix: NSE**

Details of	Contact Person	Address	Contact No / Working Hours	Email Id
Customer care	MSP. Prabhakaran	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 - Working Hours 10.00 am to 5.00pm	<a href="mailto:mspprabhakar@unificap.com">mspprabhakar@unificap.com</a>
Head of Customer care	Mr. T E Govindarajan	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 Working Hours 10.00 am to 5.00pm	<a href="mailto:teg@unificap.com">teg@unificap.com</a>
Compliance Officer	Mr. Narendranath K	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 Working Hours 10.00 am to 5.00pm	<a href="mailto:naren@unificap.com">naren@unificap.com</a>
CEO	Mr. K Sarath Reddy	11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006	044-28331556 Working Hours 10.00 am to 5.00pm	<a href="mailto:sarath@unificap.com">sarath@unificap.com</a>

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**SEBI at <https://scores.gov.in/scores/Welcome.html>**

**Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>**

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.