

Annexure - A
Escalation Matrix: BSE

| Details of | Contact Person | Address | Direct Contact No | Email Id | Operational/ Working Hours |
|-------------------------------|----------------------|--|-------------------|--|-------------------------------|
| Customer care | MSP. Prabhakaran | 11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006 | 044-28331556 | mpprabhakar@unificap.com | 10.00 AM to 5.00 PM |
| Head of Customer Care | Mr. T E Govindarajan | 11, Kakani Towers,15, Khader Nawaz Khan Road, Chennai – 600 006 | 044-28331556 | teg@unificap.com | 10.00 AM to 5.00 PM |
| Compliance Officer | Mr. Nishanth Sekar | 11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006 | 044-28331556 | nishanth@unificap.com | 10.00 AM to 5.00 PM |
| Chief Executive Officer (CEO) | Mr. K Sarath Reddy | 11, Kakani Towers, 15, Khader Nawaz Khan Road, Chennai – 600 006 | 044-28331556 | sarath@unificap.com | 10.00 AM to 5.00 PM |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bsecregs.bseindia.com/ecomplaint/frnInvestorHome.aspx> Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal