

Annexure A
Investor Grievance Escalation Matrix – Depository Participant

Details of	Contact Person/Designation	Address	Contact No.	Email Id	Working Hours
Client Servicing	Mr. N Dhandapani – Deputy Manager, Operations	11, Kakani Towers, 15, Khader Nawaz Khan Road, Nungambakkam, Chennai-600 006.	+91 44 28331556 Extn: 218	dp@unificap.com	10.00 Am to 5.00 Pm
Head of Client Servicing	Mr. T E Govindarajan – Head of Operations	11, Kakani Towers, 15, Khader Nawaz Khan Road, Nungambakkam, Chennai-600 006.	+91 44 28331556 Extn: 202	teg@unificap.com	10.00 Am to 5.00 Pm
Compliance Officer	Mr. Narendranath K – Executive Director	11, Kakani Towers, 15, Khader Nawaz Khan Road, Nungambakkam, Chennai-600 006.	+91 44 28331556 Extn: 201	naren@unificap.com	10.00 Am to 5.00 Pm
CEO	Mr. K Sarath Reddy – Managing Director	11, Kakani Towers, 15, Khader Nawaz Khan Road, Nungambakkam, Chennai-600 006.	+91 44 28331556 Extn: 227	sarath@unificap.com	10.00 Am to 5.00 Pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.